



Return Handling Charges

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Return Handling Charges

Guitars/Basses					
	Certificate of Authenticity	Tremolo Arm	Cable	Warranty Info	Hang tags (Tier 1 Guitars)
Gibson Custom	\$200	NA	\$15	NA	\$15
Gibson USA	NA	NA	\$15	NA	\$10
Fender Custom	\$25	\$20	\$15	NA	\$10
Fender USA	NA	\$10	\$10	NA	NA
All Others Guitars and Bases	NA	\$10	\$10	NA	NA

Guitar / Bass: Combo / Head / Cab							
	Manual	Footswitch	Power Cable	Cables	Software	Casters	Packaging
Combos	\$15	\$25 (1-2 Button)	\$8	\$10	NA	NA	\$25
Modeling Combos	\$25	\$75 (Multi)	\$8	\$10	\$25	NA	\$35
Tube Combos	\$15	\$50 (3-5 Button)	\$8	\$10	NA	NA	\$35
Heads	\$15	\$25 (1-2 Button)	\$8	\$10	NA	NA	\$35
Modeling Heads	\$25	\$75 (Multi)	\$8	\$10	\$25	NA	\$35
Tube Heads	\$15	\$50 (3-5 Button)	\$8	\$10	NA	NA	\$40
Cabs	\$5	NA	NA	\$10	NA	\$15	\$50

Guitar Accessories					
	Manual	Pwr Cable	Cables	Software	Packaging
Pedals (27-12)					
Single Stomp	\$5	\$10	NA	NA	\$10
Footswitch	\$5	\$5	NA	NA	\$10
Multi FX	\$5	\$15	NA	\$10	\$25
Tuners (27-13)					
Clip-on	\$5	NA	NA	NA	\$5
Handheld	\$5	NA	NA	NA	\$5
Pedal	\$5	NA	NA	NA	\$10
Misc. Electronic (27-13)					
Power Supplies	\$5	\$10	NA	NA	\$10
Pedalboards	\$5	\$10	\$5	NA	\$25
Pickups (21-33)					
Pickups	\$5	NA	NA	NA	\$10



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Keyboards									
	Manual (Printed or DVD) Quick Start Guide, Warranty	Footswitch	Power Cable or Adapter	Cables (Audio USB Other)	Software	Packaging	Casters	Speaker Adapter	Music Rest
Keyboard Amplifiers	\$15	NA	\$10	\$10	NA	\$30	\$20	\$20	NA
Synthesizers and Workstations	\$25	\$15	\$10	\$10	\$20	\$50	NA	NA	NA
Digital Pianos (Slab Style)	\$20	\$25	\$10	\$10	NA	\$30	NA	NA	\$15
Digital Pianos (Console Style)	\$20	\$30	\$10	\$10	NA	\$60	NA	NA	\$15
Portable Keyboards	\$15	\$15	\$10	\$10	\$20	\$25	NA	NA	\$15
Controller Keyboards	\$15	\$10	\$10	\$10	\$35	\$25	NA	NA	NA
Drum Machines	\$15	NA	\$10	\$10	\$35	\$20	NA	NA	NA

Recording and Studio							
	Manual	Pwr Cable	Cables	Software	Packaging	iLok	Memory
Recording Processors	\$25	\$10	NA	NA	\$20	NA	NA
Computer Hardware	\$15	\$10	\$10	\$8	\$25	NA	NA
Recording Devices	\$25	\$10	\$10	NA	\$20	NA	NA
Studio Monitors	\$15	\$10	NA -	NA	\$30	NA	NA
Audio Interfaces	\$15	\$10	\$10	\$8	\$20	\$35	NA
Recorders	\$25	\$10	\$10	\$5	\$20	NA	\$20
ProTools/Consoles (includes iLoks)	\$30	\$10	\$100	\$8	\$100	\$35	NA



Replacement Fee Table

Live, DJ and Lighting												
	Manual	ELC Power	Wal Wart	Serialized Software	Audio Cables	USB CABLE	FADER CAPS	Packaging	MICS	MISC HARDWARE	PHONO CART	COMMENTS
POWER AMPS	\$10	\$13	NA	NA	NA	NA	NA	\$45	NA	NA	NA	NA
POWERED SPEAKERS	\$10	\$10	NA	NA	NA	NA	NA	\$35	NA	\$10	NA	NA
EFX PROCESSORS	\$10	\$10	\$20	NA	NA	\$5	NA	\$25	NA	\$10	NA	NA
PASSIVE PA CABS	\$10	NA	NA	NA	NA	NA	NA	\$25	NA	NA	NA	NA
COMPACT MIXERS	\$10	\$10	\$20	NA	NA	\$5	\$5 each	\$25	NA	\$25	NA	NA
PORTABLE PA SYSTEMS	\$10	\$10	NA	NA	\$10	NA	\$5 each	\$25	\$35	NA	NA	NA
DJ MIXERS	\$10	\$10	\$20	See comments	NA	\$5	\$5 each	\$20	NA	NA	NA	\$50 fee if software is registered
TURNTABLES	\$10	\$10	\$20	See comments	\$10	\$5	NA	\$25	NA	NA	\$40	\$50 fee if registered
DJ CONTROLLERS	\$10	\$10	\$25	See comments	\$10	\$10	\$5 each	\$25	NA	NA	NA	\$50 fee if registered
CD PLAYERS	\$10	\$10	\$25	See comments	\$10	\$10	\$5 each	\$25	NA	NA	NA	\$50 fee if registered
DIGITAL VINYL SYSTEM w/Hrdwr	\$10	\$10	\$25	See comments	\$20	\$10	NA	\$20	NA	\$20	NA	SERATO. EXCHANGE ONLY
DJ SOFTWARE	\$10	NA	NA	See comments	\$20	\$10	NA	\$20	NA	\$20	NA	SERATO. EXCHANGE ONLY
KARAOKE	\$10	\$10	\$20	See comments	\$20	\$10	NA	\$25	\$35	NA	NA	\$50 fee if registered
LIGHTING	\$10	\$10	\$20	NA	NA	NA	NA	\$25	NA	\$20	NA	



Replacement Fee Table

Drums and Percussion									
	Manual	Footswitch	Pwr Supply	Cables	Software	Drum key/Access	Packaging	Missing Hdwr	Drum Heads
Acoustic Drums	\$5	NA	NA	NA	NA	\$10	\$20	\$20-100	Price of replaced heads
Electric Drums	\$20	\$15	\$20	\$25	\$10	\$10	\$20	\$20-100	NA
Congas/Bongos/Djembes/Cajon	\$5	NA	NA	NA	NA	\$10	\$10	NA	NA
Snare Drums	NA	NA	NA	NA	NA	\$5	\$10	\$5-20	NA
E Drum Accessories	\$20	NA	NA	\$5	NA	NA	\$10	\$5	NA
Stands/Pedals	NA	NA	NA	NA	NA	NA	\$10-\$20	\$5-20	NA
Hardware/Attachments	NA	NA	NA	NA	NA	NA	\$10	NA	NA
Hand Percussion	NA	NA	NA	NA	NA	NA	\$5	NA	NA